

# News

## ARIZONA Department of Revenue

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### FOR IMMEDIATE RELEASE

#### GOT QUESTIONS? STATE TAX TELEPHONE HELP-LINE HOURS EXTENDED

Have a last minute Arizona state income tax question? The Arizona Department of Revenue (DOR) has extended its telephone help-line hours to assist taxpayers with income tax questions.

On Monday, April 11, 2005 through Friday, April 15, 2005, taxpayers can call with questions about Arizona individual income tax between 8:00 a.m. and 8:00 p.m. Tax assistance representatives are available by calling:

(602) 255-3381

(800) 352-4090      toll-free from 520 and 928 area codes

TDD Users can call

(602) 542-4021

(800) 397-0256      toll-free from 520 and 928 area codes

Pre-recorded tax information is available 24 hours a day, seven days a week, at (602) 542-1991, or (800) 845-8192 toll-free from 520 and 928 area codes. Also available is the DOR Line-by-Line

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instruction system that provides recorded information for any line of Arizona Income Tax Forms 140, 140A and 140EZ. To use this specialized service, call (602) 542-4198 or toll-free (800) 808-9245 from 520 and 928 area codes. Callers must use a touch-tone telephone to access these services.

The following information can be obtained by calling (602) 255-3381 and entering the appropriate option number:

Option number 1: Tax Forms and pre-recorded tax topics

Option number 2: Tax return or refund information

Option number 3: Payment or balance due information

Option number 0: Telephone representative

Forms and instructions are available via the Internet at [www.azdor.gov](http://www.azdor.gov) or via fax machine at (602) 542-3756.

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